

## 5 Year\* Product Warranty

Formetiq® & Metalicon®

**formetiq**

**METALICON**

Formetiq furniture products and Metalicon accessories products are manufactured to a high standard, at least equivalent to BS EN527-1:2011 and BS EN14073-2:2004 respectively.

This limited warranty covers defects in material and workmanship for a period of 5 years\* from the documented date of purchase as follows;

Arrow Group will replace, at its discretion, any product or part of a product that proves defective because of improper workmanship and/or defective material, under normal installation, use and maintenance according to the Arrow Group care instructions.

*\* Form and Access electrical power modules have a 1 year warranty only.*

The warranty does not cover problems caused by;

- A. Condition, malfunction or damage not resulting from defects in material or workmanship.
- B. Condition, malfunction or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
- C. Accessories, connected materials and products, or related products not manufactured by Arrow Group.

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In case of a claim please contact the authorised furniture reseller where you purchased the product. You will need to provide them with;

1. The sales receipt or evidence of date and place of purchase.
2. A description of the problem.

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General legal rights:

This limited warranty does not, in any way, affect your statutory rights.



Graham Temple  
Managing Director